

Philadelphia County Q1

Month	July	Aug	Sep	Grand Total
Calls	771	1000	926	2697

Top 25 Referrals	Count
PA Housing Search Website	195
Catholic Social Services - Housing Search Assistance	166
Office of Supportive Housing - AppleTree Center - Intake/Assessment for Women and Families	132
Office of Supportive Housing - Emergency Assistance and Response Unit (EARU)	120
Liberty Resources - Housing	114
2-1-1 SE PA Important Information - Philly Food Finder	106
24-Hour Homeless Outreach Hotline	89
2-1-1 SE PA Important Information - WhyHunger	87
Philadelphia Housing Authority - General Housing Information	77
Philadelphia Workforce Development Corporation - Job Seekers Services	76
United Communities Southeast Philadelphia - Benefits Access Center	60
Pennsylvania Link to Aging and Disability Resources Philadelphia County - CENTRAL INTAKE	59
Germantown Avenue Crisis Ministry - Rental Assistance	58
Philly311	54
Catholic Social Services - Utility Service Payment Assistance	52
Center in the Park - Neighborhood Energy Center	52
Catholic Social Services - Emergency Food Cupboard	49
Crisis Hotline - Philadelphia	49
Center in the Park - Housing Counselor	42
Philadelphia Veterans Multi-Service and Education Center - Supportive Service for Veteran Families (SSVF)	41
Salvation Army - Emergency Food Cupboard - Northeast	39
Congreso de Latinos Unidos - Housing Foreclosure Intervention/Prevention	38
Maternity Care Coalition - MOMobile (West Philadelphia)	35
United Methodist Neighborhood Services - Clothing Referrals	33
Office of Supportive Housing - House of Passage - After Hours Reception for Single Women	33

Presenting Needs Over View		Count
Basic Needs		2793
Food		418
Housing/Shelter		1666
Material Goods		193
Transportation		38
Utilities		478
Consumer Services		51
Criminal Justice and Legal Services		85
Education		35
Environment and Public Safety		4
Health Care		58
Income Support and Employment		249
Individual and Family Life		118
Mental Health and Substance Use Disorder Services		147
Organizational/Community/International Services		388
Target Populations		315

Top 25 Presenting Needs	
Rent Payment Assistance	307
Food Pantries	299
Electric Service Payment Assistance	213
Housing Search and Information	174
Home Rental Listings	157
Housing Expense Assistance	146
Homeless Shelter	139
Rental Deposit Assistance	118
Gas Service Payment Assistance	117
211 Lead Agencies	95
Housing Counseling	85
Housing Authorities	80
Emergency Shelter	79
Emergency Shelter Clearinghouses	63
Clothing	61
Utility Service Payment Assistance	59
Comprehensive Job Assistance Centers	55
Housing/Shelter	49
Directory Assistance	46
Research	41
Families	39
Utility Deposit Assistance	38
Information and Referral	37
Diapers	34
Job Search/Placement	34